

Date: 14.12.2022

### **Report of Grievance Cell (till August, 2022)**

A meeting was held in February 2022 to discuss the following agenda

- Review of online submission of grievances.
- Miscellaneous

The members of the committee requested the IT cell to provide the required facilities for online submission of grievances by the students, who would receive an online intimation that their grievance had been accepted for redress and necessary action. This ensured easy and quick access to the students to voice their grievances and the authority to take immediate and necessary measures to address and resolve the concerned issues.

A few candidates requested for refund of admission fees as they had joined other courses in different institutions. These requests were duly forwarded by the Grievance Cell members to the College Authority who took prompt action for the online refund of the entire amount of the concerned candidates.